



Thai Airways International Public Company Limited

Ticket Handling Procedures for Flooding in Bangkok (BKK)

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Continued heavy rain and severe flooding affected parts of downtown Bangkok and its vicinity on 26 September – 11 October 2026.

For passengers holding THAI tickets (217-) issued worldwide on/before 26 September 2026, with reservations for travel on THAI to/from Bangkok (BKK) between 26 September – 11 October 2026, the following handling options are available:

Reservation Change: (Domestic & International)

Sector to/from Bangkok (BKK)

- Authorize to change date of travel once (same routing / same RBD) within ticket validity (Sector Ex BKK must travel **within 11 October 2026**) without rebooking fee, no-show fee and agent fee waived.
- Allow upsell (once) to higher RBD with no fee within ticket validity and collect fare difference
- Notation on the Remark field on the PNR:
"Involuntary due to Flooding in Bangkok (BKK)"

Remark: for other voluntary changes, any fare differences, surcharges, reissue fee, no show fee or agent fee shall be applied as per fare conditions
